

## City of Renton Human Services Report on Agency Performance January-December 2012

Agencies report all Renton clients served by all funding sources on the performance reports. The contract, however, is based on what services can be provided with Renton funds.

Agency & Program	2012 Allocation	Performance Measure(s)	Annual Goal	Actual Units Provided from all Funding Sources	Provided 90% or Greater of Contract Goal
Bridge Ministries-Guardianship Program	\$5,000	Unduplicated Clients	6	6	YES
		Case Management Hours	98	337	
Catholic Community Services – <b>ARISE</b>	\$40,000	Unduplicated Clients	77	186	YES
		Intake & assessment	220	1,362	
		Bed nights provided	1,739	7,183	
		Number moving into permanent housing	18	53	
Catholic Community Services – <b>Emergency Assistance</b>	\$10,609	Unduplicated Clients	80	126	YES
		Shelter	430	516	
		Financial Aid	12	80	
Catholic Community Services – <b>Volunteer Chore Services</b>	\$5,000	Unduplicated Clients	11	71	YES
		# of volunteer chore service hours	556	2,502	
Child Care Resources- <b>Resources and Referral</b>	\$9,749	Unduplicated Clients	104	385	YES
		Information & referral contacts	104	385	
		Training hours	38	575	
		Technical assistance hours	36	123.06	

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Communities in Schools of Renton <b>Family Liaison</b>	\$6,163.50	Unduplicated Clients	16	690	YES
		# of students receiving liaison services	32	1,073	
Communities in Schools of Renton <b>Mentor Program</b>	\$9,579	Unduplicated Clients	18	151	YES
		# of hours of mentoring received by students	260	1,834	
		# of orientations, trainings and support meetings	16	28	
Crisis Clinic <b>2-1-1</b>	\$14,746	# of incoming calls	1,162	6,877	YES
Crisis Clinic <b>24 Hour Crisis Line</b>	\$5,000	# of incoming calls	440	4,296	YES
Domestic Abuse Women's Network <b>Community Advocacy</b>	\$7,500	Unduplicated Clients	265	761	YES
		# of client contact	Informational only	1,477	
		Hours of service	86	1,063	
Domestic Abuse Women's Network <b>Continuum of Housing</b>	\$14,000	Unduplicated Clients	6	29	YES
		Bednights	191	1,227	
Dynamic Family Services <b>Early Intervention</b>	\$10,280	Unduplicated Clients	15	135	YES
		# of Therapy Services	80	2788	

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Emergency Feeding Program of Seattle and King County <b>Emergency Feeding</b>	\$11,000	Unduplicated Clients	1,265	1,451	YES
		# of food packs distributed	472	1,243	
Feminist Women's Health Center/ <b>Cedar River Clinics</b>	\$11,357	Unduplicated Clients	70	390	YES
		Abortion Care	4	229	
		Well Woman Reproductive Care	73	254	
Friends of Youth <b>Healthy Start</b>	\$16,013	Unduplicated Clients	11	37	YES
		# Home Visit Hours	60	267	
		# Case Management Hours	16	201	
HealthPoint <b>Dental</b>	\$5,000	Unduplicated Clients	10	818	YES
		# of dental visits	22	1,853	
HealthPoint <b>Medical</b>	\$25,280	Unduplicated Clients	35	5,594	YES
		# of medical visits	104	17,151	
Kindering Center <b>Early Childhood Consultation</b>	\$5,000	Unduplicated Clients	5	5	YES
		# of Technical assistance Hours	42	100.5	

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King County Bar Foundation <b>Community Legal Services</b>	\$5,000	Unduplicated Clients	81	553	YES
		# client contacts for advice and counsel	65	450	
		# client contacts for direct representation	47	92	
King County Sexual Assault Resource Center <b>Sexual Assault Services</b>	\$32,000	Unduplicated Clients	102	249	YES
		# of legal advocacy hours	235	1,823.75	
		# of child advocacy hours	133	323.5	
Multi-Service Center <b>Emergency Shelter and Transitional Housing</b>	\$6,631	Unduplicated Clients	13	14	YES
		# of shelter nights to Renton households	169	218	
Multi-Service Center <b>General Literacy</b>	\$11,500	Unduplicated Clients	11	56	YES
		# of tutoring hours	68	991.35	
NAVOS <b>Employment Services</b>	\$5,000	Unduplicated Clients	3	3	YES
		# Renton residents receiving 3 hour assessments	3	3	
		# of Renton residents completing resume tool kit	3	3	

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Pediatric Interim Care Center <b>Interim Care of Drug Exposed Infants</b>	\$5,000	Unduplicated Clients	2	5	YES
		# infant care days	18	161	
Refugee Women's Alliance <b>Family Support</b>	\$9,435	Unduplicated Clients	32	36	YES
		# case management hours	317	357	
		# receiving emergency assistance	5	8	
Renton Area Youth and Family Services <b>Youth Development and Prevention</b>	\$45,387	Unduplicated Clients	36	62	YES
		# Youth Services Hours	512	587	
		# Support group hours	15	106	
		# Hours of group activity	20	213	
Renton Kiwanis Clothes Bank <b>Clothes Bank</b>	\$5,692.50	Unduplicated Clients	475	2,209	YES
		# of clothes bank visits	1,898	4,784	
Senior Services <b>Community Dining</b>	\$5,000	Unduplicated Clients	451	550	YES
		# of meals served	816	15,882	
Senior Services <b>Meals on Wheels</b>	\$10,000	Unduplicated Clients	16	160	YES
		# of home meals delivered	2,900	25,534	

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Senior Services <b>Volunteer Transportation</b>	\$14,000	Unduplicated Clients	100	92	YES
		Mileage	25,000	27,455.7	
		One- way trips	2,100	2,398	
Society of St. Vincent de Paul <b>Emergency Assistance</b>	\$15,000	Unduplicated Clients	32	63	YES
		Rental assistance	24	24	
		Utility assistance	40	40	
Sound Mental Health <b>Children's Community Services</b>	\$10,000	Unduplicated Clients	10	21	YES
		#Direct Service Hours	46	686	
		# Advocacy Hours	47	280	
Ukrainian Community Center of Washington <b>Russian/Ukrainian Refugee Assistance</b>	\$5,000	Unduplicated Clients	17	17	YES
		# Case management hours	20	25	
		# Cultural orientation workshop	1	1	
Valley Cities Counseling & Consultation <b>Promoting Healthy Families Against Domestic Violence</b>	\$17,592	Unduplicated Clients	8	15	NO
		# of Counseling Hours	98	50	
Valley Cities Counseling & Consultation <b>Homeless Family Services</b>	\$14,000	Unduplicated Clients	25	34	YES
		Number of service encounters	91	410	

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Way Back Inn Transitional Housing for Homeless Families with Young Children	\$15,000	Unduplicated Clients	28	31	YES
		Face to face site visits with guest families	180	192	
Washington Women's Employment and Education Reaching Employability and Achieving Career Habits (REACH)	\$9,400	Unduplicated Clients	12	13	NO
		Increase of job search technical skills	10	7	
		Increase in job specific skills	10	8	
YWCA Children's Domestic Violence Program	\$5,000	Unduplicated Clients	5	41	YES
		# of Direct Service Hours	50	593	
YWCA Renton Emergency Shelter	\$7,560	Unduplicated Clients	18	30	YES
		Bed nights	330	2,390	

## CDBG

Agency & Program	2012 Allocation Community Development Block Grant (CDBG)	Performance Measure(s)	Annual Goal	Actual Units Provided from all funding sources	Provided 90% or greater of contract goal
City of Renton Housing Repair Assistance Program Minor Housing Repair	\$192,975	Unduplicated Clients	115	105	NO
		# minor home repairs	594	503	

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Institute for Family Development <b>PACT program</b>	\$13,275	Unduplicated Clients	15	26	YES
		# of client service hours	190	266.48	
Multi-Service Center <b>Emergency Assistance</b>	\$32,502	Unduplicated Clients	112	135	YES
		# of households receiving eviction prevention	16	14	
		# of households receiving emergency assistance vouchers	48	56	

### Late 4<sup>th</sup> Quarter Invoicing:

- Kindering Center

### Late 4<sup>th</sup> Quarter Service Report:

- Catholic Community Services ARISE program
- Domestic Abuse Women's Network Advocacy program

### Late 4<sup>th</sup> Quarter Demographics or Outcomes

- Emergency Feeding program
- Sound Mental Health
- Ukrainian Community Center of Washington

### Unsubmitted 4<sup>th</sup> Quarter Demographics or Outcomes

- Valley Cities Counseling and Consultation Promoting Healthy Families Against Domestic Violence

### Late 4<sup>th</sup> Quarter Insurance

- YWCA